

## **Adding, Updating, Discontinuing a Provider**

### **10/5/2023**

If this is for a Corewell Health Physician or APP, please refer to the Epic Education document “Provider Validate Tip Sheet” or contact Corewell Health Medical Staff Office.

If this is for an external/independent Physician or APP or you need any assistance surrounding record updates as a referring provider:

1. Contact the Corewell Health West Service Desk
  - a. 616-391-4357, option 3
2. Request a new Referring Provider or addition of an address to an existing Referring Provider.
  - a. Be prepared to provide the following information:
    - i. NPI Number
    - ii. First and last name of provider as stated on their license
    - iii. Office name or additional office name
    - iv. Full address or additional addresses, including suite
    - v. Phone number or additional phone numbers
    - vi. Fax number or additional fax numbers
3. If you are interfaced, please mention that the provider also needs to be updated in ESHARE.

If your NPI information is incorrect, please contact the National Plan & Provider Enumeration System (NPPES) <https://nppes.cms.hhs.gov/#/>